

RESEARCH **METHOD FLASH CARDS**



QUESTIONNAIRES: Question Type

Open Questions

A open question questionnaire is a document that is handed to a participant to complete alone and the questions allow them to explain their responses.

EXAMPLE STUDIES

Venkatesh 2011: Gang Leader for a day -Started with open questionnaire but switched to observation when it was clear the gang members wouldn't answer the auestions.

STRENGTHS

- Cheap Quick
- Easy
- Anonymous Confidential
- Detailed in depth data
- Reliable
- Access Large Samples

LIMITATIONS

- Low response rates Misunderstanding
- of the auestion Difficult to analyse
- The respondent
- may not be the intended participant.
 - Right Answerism

Closed Questions

A closed auestion auestionnaire is a document that is handed to a participant to complete alone and the questions provide a selection of responses to choose from or a Likert scale.

EXAMPLE STUDIES

Crime Survey of England and Wales -Annual survey asking about experiences of crime in the last 12 months.

STRENGTHS

- Cheap
 - Quick
- Easy
- **Anonymous** Confidential
 - Reliable
- Access Large Samples
 - Easy to analyse

LIMITATIONS

- Low response rates
- Misunderstandina of the auestion
 - Lacks validity (depth)

intended

- The respondent may not be the
- participant. Right Answerism

QUESTIONNAIRES: Distribution

Web Based

These are questionnaires that are sent out via the internet possibly using services such as Google Forms or Survey Monkey. Can be a mixture of open and closed questions.

EXAMPLE STUDIES

STRENGTHS

Anonymous

Confidential

Access Large

Cheap

Quick

Easy

LIMITATIONS

- Low response rates due to email going to junk mail.
 - Misunderstanding of the question.

Postal

These are questionnaires that are sent out via the Postal Service.

Can be a mixture of open and closed questions.

STRENGTHS

EXAMPLE STUDIES

- Easy Anonymous
- Confidential
- Reliable
- Access Large Samples

LIMITATIONS

- Low response rates due to being considered to junk mail.
- Expensive for postage & freepost returns.
- Time consuming waiting for the postal service.
- Misunderstanding of the question.

SamplesEasy to analyse

Reliable

OBSERVATION: Covert / Overt

Covert

Where the researcher goes under cover and the people being observed are not aware of it.

EXAMPLE STUDIES

- Laud Humphreys 1970/1975 The Tearoom Trade
- Hobbs 1988 Police Attitudes
- "Patrick" 1973 A Glasaow agna observed

LIMITATIONS

- Lack of researcher effect.
- Rich detailed data

STRENGTHS

- High validity as doesn't disturb day to day life of participants
- Access to secret/unconscious
- behaviour of the group

- ______
- Lacks reliability
- Breach of PrivacyLack of informed
- consent
 Subjective
- Time ConsumingHard to gain
 - access
- · Small Sample

Overt

Where the researcher makes the participants aware that they are being observed.

EXAMPLE STUDIES

- Venkatesh 2011 Gang Leader for a day
- Hargreaves 1967 Setting and Streaming
- Fileen Barker 1984 The Moonies

STRENGTHS

- Rich detailed data
- High validity as doesn't disturb day to day life of participants
- Informed consent can be gained
 Researcher doesn't have to fit in with the
- group.

 Objectivity

- Lacks reliability
- Researcher Effects
 Hawthorne
- Time Consuming
- Small Sample
- Not generalizable

OBSERVATIONS: Participation

Participant

Where the researcher plays an active role in the group they are researching. They become part of the aroup.

EXAMPLE STUDIES

- Bill Whyte 1955 Street Corner Society
- Paul Willis 1977 Learning to Labour
- Simon Holdaway 1983 Inside the British Police

STRENGTHS

- Rich detailed data
- High validity as the research experiences the life of the group.
- Verstehen
- achieved Builds rapport and trust
- Flexibility

LIMITATIONS

- Lacks reliability
- Researcher Effects iust by being present the researcher can change the dynamic of the group.
- Time Consumina
- Small Sample Not generalizable

Non Participant

When the researcher simply watches the group without taking an active part in the activities of the group.

EXAMPLE STUDIES

- Atkinson 1978 Coroners Inquests into Suicide
- Smith and Grey 1983 London Metropolitan police
- Gilborn 1990 Race Ethnicity and Education

STRENGTHS

- Rich detailed data
- High validity as the research experiences the life of the group.
- Verstehen achieved Builds rapport and
- trust Flexibility

- Lacks reliability
- Researcher Effects iust by being present the researcher can change the
 - dynamic of the aroup.
- Time Consumina Small Sample
- Not generalizable

INTERVIEWS (1)

Structured

A conversation between to people where the questions have be set in advance and are not deviated from.

EXAMPLE STUDIES

- Halsey, Heath and Ridge 1980: Origins & Destinations
- Willmott and Young 1962 Families in the East End
 Peter Townsend 1979 Poverty & Social Exclusion

STRENGTHS

- Researcher is present to explain the questions.
 Reliable
 High response
- rate
 Builds a rapport
 so can help with
 sensitive topics.

LIMITATIONS

- Inflexibility
- Researcher Effect
 (Demand)
 - Characteristics & social Desirability)
 Time Consuming
- Expensive to train interviewers
- Not Anonymous

Semi Structured

A conversation between to people where the questions have be set in advance but the researcher is able to deviate from them in response to the participants answers.

EXAMPLE STUDIES

- Dobash and Dobash 1979 Violence against wives.
- Anne Oakley 1974 The sociology of Housework
- Archer, Halsall & Hollingworth 2007 Class, gender, (hetero) sexuality, and schooling

STRENGTHS

- Researcher is present to explain the questions.
- FlexibilityIncreased depth of data
- Verstehen

- Lacks reliability
- Researcher Effect (Demand Characteristics & social Desirability)
 - Time Consuming
- Expensive to train interviewers
 - Not Anonymous

INTERVIEWS (2)

Unstructured

A conversation between to people where the initial question maybe set but all subsequent questions are based on the responses from the participant.

EXAMPLE STUDIES

- Pat Carlen 1988 Class and Gender Deals
- Fiona Devine 1992 How close-knit are kinship ties?
- Howard Becker 1971 Teacher Labellina

STRENGTHS

- Researcher is present to explain the
- questions.Flexibility
- Increased depth of data
- Verstehen

LIMITATIONS

- Lacks reliabilityResearcher Effect
- (Demand Characteristics &
 - social Desirability)
 Time Consuming
- Expensive to train interviewers
- Not Anonymous

Group

Where the researcher interviews several people in one sitting.

EXAMPLE STUDIES

Paul Willis 1977 – Learning to Labour

STRENGTHS

- Researcher is present to explain the
- questions.Good to use when researching children.
- Increased depth of data
 Participants can bounce off each other
- Verstehen

- Lacks reliability
- Researcher Effect (Demand Characteristics &
- social Desirability)

 Peer Group Pressures
 - Time Consuming
 - Expensive to train interviewers
- Not Anonymous

EXPERIMENTS

Laboratory

When the research takes place in an artificial setting and the variables are manipulated by the researcher

EXAMPLE STUDIES

- · Milaram 1963 Study of Obedience
- Harvey & Slatin 1976 Teacher Expectations & Social Class
- · Charkin 1975 Teacher Labelling

STRENGTHS

- High Reliability Can establish
- cause and
 - effect Informed Consent is
- aained. Easy to analyse the data

LIMITATIONS

- Artificial environment Small Sample size
 - Impractical for
- some situations Not all variables
- can be controlled

Field

When the research takes place in a natural setting but the researcher is manipulating the variables

EXAMPLE STUDIES

- Rosenthal and Jacobson 1966 Pyamalion in the classroom
- Bandura 1962 Social Learning through imitation

STRENGTHS

- External Validity compared to
- Lab Experiments. Large Scale
- Reliability
- Can establish cause and effect.

- Impractical for some situations
- Not all variables can be controlled
- Experimental **Effect**
 - Access Problems Can have
 - deception and Harm

Official

Quantitative data that comes from governments and their agencies.

EXAMPLES

- Official Crime Rate
- Census
- Exam Results
- · Demographic Data

STRENGTHS

- Reliability
- Easy to Access
- Cheap
- Up to date data
- Can be used comparatively.
- · Allows researchers to see correlations.

Unofficial

Statistics that are produced by companies, charities and other organisations.

EXAMPLE STUDIES

- Definitions may differ between sociologists and those compiling the data.
- Tell us very little about the "why" behind the data.
- Socially constructed.

DOCUMENTS

Personal

Personal documents consist of qualitative data that reflect an individuals or groups experiences, feelings attitudes and motives.

EXAMPLES

- Diaries
- LettersMemoirs
- Emails and Bloas

STRENGTHS

- High validity (detailed)
- Ethnographic
- Cheap
- Easy to access

LIMITATIONS

- Subjective
 - Not representative
- Unreliable
- Lack validity due to being one persons experience.

Historical / Public

When the research takes place in a natural setting but the researcher is manipulating the variables.

EXAMPLES

- Major government reports
- Media Reports
- Publicity materials
- Internet content
- Documents which report on specific activities (Hansard and Ofsted reports)

STRENGTHS

- Usually the product of standardised reliable research methods.
- · Try to be objective
- Easy to access & cheap.
- Quick
- Avoids potential bias.

LIMITATIONS

 Authenticity may be suspect.

be censored.

- Difficult to verify contents
- Official documents might
- Documents might not exist for all areas of research.
- Subjective interpretations.No guarantee of reliability
 - or representativeness.